



Area Board Update - April 2016

Consultation on proposed changes to the Wiltshire Council charging policy

Wiltshire Council is consulting on a number of proposed changes to its policies relating to charging for certain care services. The Consultation started on Tuesday 1st March and closes on Monday 30th May. Healthwatch Wiltshire wants to hear from local people about the changes which include changes to its charging policy for adult social care. We are holding a number of public meetings around the county where you can hear from the Council about the proposed changes and have your say. There is also a survey which can be completed online. If you cannot get to a meeting or complete the online survey, we still want to hear your views. Please get in touch with us! We will be writing a report based on what we hear from local people for the Council which it will consider when it makes its final decision. More information can be found here: <http://www.healthwatchwiltshire.co.uk/news/take-part-consultation-process-proposed-changes-wiltshire-council-charging-policy>.

Make sure your views are heard!

Care Quality Commission (CQC) inspection of Avon and Wiltshire Mental Health Partnership NHS Trust

The CQC is the independent regulator of all health and adult social care in England. On 23rd May 2016 the CQC will be inspecting the services provided by the Avon and Wiltshire Mental Health Partnership NHS Trust. It wants to hear from local people about their experiences of services to help them to understand what is good and bad about the care provided.

If you would like to provide any feedback on your experiences of services, please contact the CQC: telephone 0300 0616161; email enquires@cqc.org.uk; website <http://www.cqc.org.uk/share-your-experience-finder>. Alternatively you can contact Healthwatch Wiltshire as we work closely with the CQC to support its inspections.

Your Care Your Support Wiltshire

We are working with Wiltshire Council and NHS Wiltshire Clinical Commissioning group, on the new health and care information website called Your Care Your Support Wiltshire: www.yourcareyoursupportwiltshire.org.uk. The aim is that the website becomes the 'go to place' for information about health and care.



Contact us:

Tel 01225 434218

info@healthwatchwiltshire.co.uk

www.healthwatchwiltshire.co.uk

Would you like to get involved? We are looking for people to provide feedback on the website or to get involved in a focus group or reader's panels. This is your chance to help build a really useful health and social care website fit for Wiltshire people.